**EU JA TERROR**

**WP 7** – **Risk and Crisis Communication (Internal & Public)**

**International Workshop for PH experts/ former EU funded Programs / Civil Protection and communication experts**

February 8-9, 2024

Titania Hotel Athens

(52, Panepistimiou str, GR10678)

**WORKSHOP’S CONCEPT**

Focusing on enhancing the efficiency, safety and accuracy of Risk and Crisis Communication process, concerning incidents from CB agents’ deliberate release, the Workshop will seek to strengthen the European and National preparedness and response capacities around events or attacks from deliberate release of chemical or biological agents.

The **Main Goal** of the workshop is:

To prepare a handbook providing practical information on how to manage the flow of information in risk and crisis communication among stakeholders and towards the public in incidents of deliberate release of chemical or biological agents.

With the **distinctive objectives** to:

**1.** To focus on **the identified gaps** in risk and crisis communication of bioterror attacks from chemical and biological agents:

* Misinformation,
* stakeholder cooperation including inter-sectoral and inter-organizational challenges both on National and European level,
* classified information.

**2. To promote community resilience/engagement from the health sector perspective**:

WP7 is going to develop a separate framework regarding community resilience.

**3. Provide Tools that all collaborating sectors will be able to use, to establish robust communication channels with each other and towards the public.**

**4. Present legally and technically tangible solutions for unified platforms to rapidly exchange information between heterogenous sectors.**

The **International - Cross-Sectoral - Workshop for PH experts/ former EU funded Programs / Civil Protection and communication experts’** is aiming:

* to **engage all the participating competent bodies** involved in the risk and crisis communication (internal and public) of incidents of deliberate release of chemical and biological agents in a constructive discussion.
* to **collect** the ongoing competencies and capacities,
* and **together, in common develop the conclusions**, to incorporate and support the development of **an inclusive Guidance Tool of Risk and Crisis Communication during CB threats** and **thorough Guidelines for the promotion of community resilience**.

**Whom it may concern** (target-audiences):

Decision makers, risk communicators and experts, relevant stakeholders, fire-brigade, Police, Civil Protection, National Emergency Center, Chemistry Lab, HAEC (Hellenic Atomic Energy Committee).

**Preliminary Agenda**

Thursday, 08 February (day 1)

Afternoon session

**17:00** **Registration**

**Hosting:** *George Dellis, MSc*

**17:30 – 17: 40 Introductory Speech**

*Professor Christos Chatzichristodoulou, MD*

**President of National Public Health Organisation of Greece**

**National Public Health Organisation (NPHO)**

**17:40 – 17:55 Presentation of the EU JA TERROR** **and the progress made**

*Bengt Skotheim, MA International Politics and Security*

**EU JA TERROR Coordinator**

**Norwegian Directorate of Health, Norway**

**17:55 – 18:05 Slido Quiz**

**18:05 – 18:20** **Progress made. WP7 RISK & CRISIS COMMUNICATION**

*Dr. Dimitris Iliopoulos, MD, PhD*

**WP7 Leader**

**National Public Health Organisation (NPHO), Greece**

**18:20 – 18:35 Risk and Crisis Communication at Health Threats**

*Dr. Panos Efstathiou, MD, PhD*

**18:35 – 18:50 Hybrid Threats**

*Senior Researcher Dr. Ilias Nikelis, PhD*

**International & Peace Journalism Lab**

**School of Journalism & Mass Communications**

**Aristotle University of Thessaloniki, Greece**

**18:50 – 19:00 Q&A**

**Panel:** *Dr. Panos Efstathiou, MD, PhD*

*Dr. Ilias Nikelis, Senior Researcher, PhD*

*Dr. Dimitris Iliopoulos, MD, PhD*

*Dr. Gerasimos Gerolymatos, PhD*

**19:00-19:10** **Closing note: Key-points**, **conclusions, and layout of day 2**

*Dr. Gerasimos Gerolymatos, PhD*

**WP7 Senior Expert**

**National Public Health Organisation (NPHO), Greece**

**Panel:** *Dr. Dimitris Iliopoulos, MD, PhD*

**WP7 Leader**

**National Public Health Organisation (NPHO), Greece**

*Associate Professor Dr. Nikos S. Panagiotou, PhD*

**School of Journalism & Mass Communications,**

**Aristotle University of Thessaloniki, Greece**

*George Dellis, MSc*

**WP7 Advisor**

**National Public Health Organisation (NPHO), Greece**

**20:30 Dinner (Titania Hotel Restaurant)**

Friday, 09 February (day 2)

**08:30 – 09:00** **Registration**

**09:00 – 10:45 Part 1 – Thematic 1: RISK COMMUNICATION – Basic Principles**

**09:00 – 09:10 Slido Quiz**

**09:10 – 09:30 During Public Health Events – Coordination with relevant entities.   
Paradigm A: COVID-19**

*Professor Sotiris Tsiodras, MD, PhD*

**Athens Medical School**

**National and Kapodistrian University, Greece**

**National Public Health Organisation of Greece**

**09:30 – 09:40 Presentation of the scenario of the exercise: Deliberate release of CB agents during a major event**

*George Dellis, MSc*

**WP7 Advisor**

**National Public Health Organisation (NPHO), Greece**

**09:40 – 09:50 Slido Quiz**

**09:50 – 10:50 Discussion on Risk Communication of CBRN events, based on the scenario**

**09:50 – 10:35** **Separate Discussions of each single Group**

* + Participants will form working groups.
  + The members of each group will have to answer the questions given to them by the Organizing Team.
  + Answers should be short and precise, if possible, described in a single word.

**10:35 – 10:50** **Comparison of the answers collected through Slido with the answers**

**provided by each working group**

**Moderator***: George Dellis, MSc*

**WP7 Advisor**

**National Public Health Organisation (NPHO), Greece**

**10:50 – 11:00 Coffee break**

**11:00 – 12:45 Part 2 – Thematic 2: CRISIS COMMUNICATION – Basic Principles**

**11:00 – 11:10 Video compilation (footage) of news coverage of past CBRN threats and attacks – (based on real events)**

**The real events are:**

**20.03.1995 – ΤΟΚΥΟ / SARIN**

**13.10.2001 – NY / ANTHRAX**

**11.03.2004 – ATOCHA STATION, MADRID, SPAIN / Bomb blasts in commuter-train-network**

**10.01.2019 – UNIVERSITIES, GREECE / INDUSTRIAL IRRITATE POWDER**

**11:10 – 11:20 Presentation of footage’s key points**

*Associate Professor Dr. Nikos S. Panagiotou, PhD*

**Head of DCN Global, Google Research Scholar, DAAD Scholar, IVLP Scholar**

**School of Journalism & Mass Communications**

**Aristotle University of Thessaloniki, Greece**

**11:20 – 11:40 Crisis Communication – Issues regarding the Public (traditional) and social   
Media**

*Associate Professor Dr. Nikos S. Panagiotou, PhD*

**Head of DCN Global, Google Research Scholar, DAAD Scholar, IVLP Scholar**

**School of Journalism & Mass Communications**

**Aristotle University of Thessaloniki, Greece**

**11:40 – 12:00 Exploring the Impact of Artificial Intelligence on Modern Communication**

*Dr. Eleni Kapsokoli, PhD*

**European Doctoral School on the Common Security and Defence Policy (CSDP)**

**Laboratory of Intelligence and Cyber-security**

**International and European Studies**

**University of Piraeus, Greece**

**12:00 – 12:45 Discussion on Crisis Communication of CBRN events regarding**

**Public & Social Media**

**Panel:** *Dimitris Karagiorgos,**Journalist, Chief Editor, Iatronet.gr, Greece*

*Associate Professor Dr. Nikos S. Panagiotou, PhD, Aristotle University of Thessaloniki, Greece*

*Stavros Ioannidis, Journalist, SKAI Media Group, Greece*

**12:45 – 13:30 Lunch Break**

**13:30 – 14:50 Part 3 – Thematic 3: Guidance Tool. How to Share information   
between relevant entities and towards the Public**

**13:30 – 13:45 Introduction of the Guidance Tool**

**General Introduction of WP7, as a deliverable**

*Dr. Dimitris Iliopoulos, MD, PhD*

**WP7 Leader**

**National Public Health Organisation (NPHO), Greece**

**Introduction of WP7: Aim, Scope Contents**

*Kjetil Berg Veire*

**WP7 Partner**

**Assistant to Communications Director**

**Norwegian Institute of Public Health (NIPH), Norway**

**13:45 – 14:15** **Speech Title – Methodology of the Guidance Tool**

*Dr. Dragana Jovanovic, MD, PhD*

**WP7 Partner**

**Institute of Public Health of Serbia "Dr Milan Jovanović Batut", Serbia**

**14:15 – 14:30** **Speech Title – Communication and the Public** (the part included in the Guidance Tool)

*Urška Kolar*

**WP7 Partner**

**Communication** **Expert**

**National Institute of Public Health (NIJZ), Slovenia**

**14:30 – 15:00 Discussion**

**15:00 – 15:30 Closing Session**

**15:00 – 15:10 Special Remarks**

*Stamatis Parissis, MSc*

**WP7 Advisor**

**National Public Health Organisation (NPHO), Greece**

**15:10 - 15:20 Evaluation**

*George Dellis, MSc*

**WP7 Advisor**

**National Public Health Organisation (NPHO), Greece**

**15:20 - 15:30 Conclusions - Focusing on guidance tool**

*Dr. Dimitris Iliopoulos, MD, PhD*

**WP7 Leader**

**National Public Health Organisation (NPHO), Greece**